



Anat Gofen

The Federmann School of Public Policy and Government

Hebrew University of Jerusalem

T +972.2.5880077 | M +972.547007656 | anat.gofen@mail.huji.ac.il

Academic Experience

Hebrew University of Jerusalem

Lecturer, 2008-2015, the Social Sciences Faculty, Federmann School of Public Policy and Government

Senior Lecturer, 2015-2020, with tenure, Federmann School of Public Policy and Government

Associate Professor, 2020-, Federmann School of Public Policy and Government

Centro de Investigación y Docencia Económica, CIDE, Mexico

Associate Professor Affiliation, 2021-present, Division of Public Administration

Education

PhD., 2004-2007, Public Policy, Hebrew University of Jerusalem, Supervisor: Prof. David Dery

M.A., 1993-1996, Business Administration, Hebrew University of Jerusalem (1993-1996)

B.Sc., 1988-1991, Computer Science and Business Administration, Hebrew University of Jerusalem (Magna Cum Laude)

Editorial and Chair

Co-Chair Permanent Study Group XIII: Public Policy, *European Group of Public Administration*, 2018-present

Associate Editor, *Journal of Comparative Policy Analysis*, 2019-present

Guest Editor, *Journal of European Public Policy*, Special Issue: Behavioural governance in the policy process: comparative and multi-level perspectives, with Alice Moseley, Eva Thomann and Kent Weaver, 2020

Guest Editor, Street-Level Bureaucrats at the Forefront of Pandemic Response: A Comparative Perspective, *Journal of Comparative Policy Analysis*, with Gabriela Lotta, 2020

Guest Editor, *Policy Design and Practice*, Special Issue: Understanding 'Labification' and its Impact on Policy Design, with Adam Wellstead and Angie Carter, 2021

Guest Editor, *Governance*, Rediscovering How Organizational and Institutional Arrangements Matter for Policy Implementation, with Fritz Sager, 2021

Publications

Doctoral Dissertation

Gofen, A. 2007. *Family Capital: The Intergenerational Breakthrough of First-generation Students*. Supervisor: David Dery.

Books

Gofen A, Sager, F. and Weaver, K. 2021. *Compliance with Public Policy*. Forthcoming, Cambridge Elements

Articles in refereed journals

- * Cowen, J., Fleming, D. and Gofen, A. 2008. Measuring the Motivation to Charter: An Examination of School Sponsors in Texas. *Journal of School Choice*, 2(2):128-154.
- * Gofen, A. 2009. Family Capital: How First-Generation Students Break the Intergenerational Cycle. *Family Relations*, 58(1):104-120.
- * Gofen, A. 2012. Entrepreneurial Exit Response to Dissatisfaction with Public Services. *Public Administration*, 90(4): 1088-1106.
- * Gofen, A. 2014. Mind the Gap: Dimensions and Influence of Street-Level Divergence. *Journal of Public Administration Research and Theory*, 24(2):473-493 (selected to a collection "Public Administration" edited by B. Guy Peters and Jon Pierre, as part of SAGE Library of the Public Sector and translated to Spanish, as a part of CIDE series, Mexico)
- * Gofen, A., Bresler-Gonen, R. and Golan-Hoss, E. 2014. 'Hey, Mayors, Leave Them Kids Alone': Entrepreneurial Citizens, Policy Noncompliance, and Local Government Response. *Urban Affairs Review*, 50(3):391-416.
- * Gofen, A. and Blomquist, P. 2014. Parental Entrepreneurship in Public Education: A Social Force or a Policy problem? *Journal of Educational Policy*, 29(4):546-569.
- * Gofen, A. and Needham, C. 2015. Service Personalization as a response to Noncompliance with Routine Childhood Vaccination. *Governance*, 28(3):269-283.
- * Gofen, A. 2015. Citizens' Entrepreneurial Role in Public Service Provision. *Public Management Review*, 17(3):404-424.
- * Gofen, A. 2015. Reconciling Policy Dissoance: Patterns of Governmental Response to Noncompliance. *Policy Sciences*, 48(1):3-24.
- * Gassner, D. and Gofen, A. 2018. Street-level Management: A Clientele-Agent Perspective on Implementation. *Journal of Public Administration Research and Theory*, 28(4):551-568.
- * Gofen, A., Blomqvist, P., Needham, C., Warren, K., and Winblad, U. 2019. Negotiated compliance at the street level: Personalizing immunization in England, Israel and Sweden. *Public Administration*, 97(1):195-209.
- * Gassner, D. and Gofen, A. 2019. Coproduction investments: Street-level management perspective on coproduction. *Cogent Business & Management*, 6:1.
- * Peeters, R., Gofen, A., and Meza, O. 2020. Gaming the System: Responses to Dissatisfaction with Public Services Beyond Exit and Voice. *Public Administration*, 98(4):824-839.

- * Gassner, D., Gofen, A., and Raaphorst, N. 2020. Performance Management From The Bottom Up. *Public Management Review*, 1-18.
- * Gofen, A., Cohen-Blankshtain, G., and Ibraheem, M. 2020. It Takes a Village to Build Illegality: Minorities' Noncompliance as Manifestation of Distrust. *Governance*, 1-18
- * Davidovitz M., Cohen, N. and Gofen, A. 2021. Governmental Response to Crises and its Implications for Street-Level Implementation: Policy Ambiguity, Risk, and Discretion during the COVID-19 pandemic. *Journal of Comparative Policy Analysis*, 23(1):120-130.
- * Gofen, A. and Gassner, D. 2021. Delegating Power? Performance Management From a Processual Perspective, *Governance*.
- * Gofen, A., Lotta, G., and Marchesini da Costa, M. 2021. Working Through the Fog of a Pandemic: Street-Level Policy Entrepreneurship in Times of Crises. *Public Administration*, 1-16.
- * Cohen-Blankshtain, G. and Gofen, A. *Forthcoming*. The Trouble Makers as City Makers? Serial Participation in Urban Planning. *Journal of the American Planning Association*.

Special Issue Introduction Articles

- * Gofen, A. and Lotta, G. 2021. Street-level bureaucrats at the forefront of pandemic response: A comparative perspective. *Journal of Comparative Policy Analysis*, 23(1):3-15.
- * Gofen, A., Moseley, A., Thomann, E., and Weaver, K. R. 2021. Behavioural governance in the policy process: introduction to the special issue. *Journal of European Public Policy*, 28(5):633-657.
- * Wellstead, A. M., Gofen, A. and Carter, A. 2021. Policy innovation lab scholarship: past, present, and the future Introduction to the special issue on policy innovation labs. *Policy Design and Practice*. 1-16.

Book Chapters

- * Geva-May, I. and Gofen, A. 2016. Policy Analysis Education in Graduate Programs in Israel, in Gila Menachem and Amos Zehavi (Eds), *Policy Analysis in Israel*, International Policy Series, Policy Press.
- * Gofen, A., Sella S., and Gassner, D. 2019. Unit of Analysis in Street-Level Bureaucracy Research. In Peter Hupe (Ed), *Edward Elgar Research Handbook on Street-Level Bureaucracy: The Ground Floor of Government in Context*, Edward Elgar Publishing.
- * Gofen, A., and Weimer, D.L. 2019. Finding Gold in the Dross: Outlierism as a Resource for Policy Analysis. forthcoming in Eran Vigoda-Gadot and Dana Vashdi (Eds), *Research Methods in Public Administration, Management and Policy: Breaking New Frontiers*, Edward Elgar Publishing.
- * Gofen, A. 2021. Out of the Governance Capacity Comfort Zone: Noncompliant Community-Based Initiatives, in Jurian Edelenbos, Ingmar van Meerkerk, and Astrid Molenveld (Eds), *Civic Engagement, Community-Based Initiatives and Governance Capacity: An International Perspective*, Routledge.
- * Edelenbos, J., Molenveld, A. van Meerkerk, I., Healey, P. and Gofen, A. 2021. in Jurian Edelenbos, Ingmar van Meerkerk, and Astrid Molenveld (Eds), *Civic Engagement, Community-Based Initiatives and Governance Capacity: An International Perspective*, Routledge.

Research Reports

- * Gofen, A. 2004. *Do-It-Yourself: Parental Entrepreneurship as Policy Innovation in the Education Policy*, The Federmann School of Public Policy, Hebrew University, the Orange Paper series (Hebrew).
- * Gofen, A. 2011. *Academic Career of PhD recipients with Distinction in Israel 1995-2005* (Hebrew).
- * Gofen, A. and Hendin, A. 2011. *Integration of Arab Students in Higher-Education: Barriers and Resources* (Hebrew).
- * Gofen, A. 2014. *Institutional Retention Programs in Israeli Higher Education* (Hebrew).
- * Goldstein, K., Gofen, A. and Yair, G. 2014. *University Social Responsibility (USR): Review of Missions and Current Practices in Studies of Corporate Social Responsibility*. In: Tempus Esprit Literature Review, The Hebrew University of Jerusalem.
- * Gofen, A and Golan, E. 2020. *Laboratories of Design: A Catalog of Policy Innovation Labs in Europe*.

Awards & Fellowships

Golda Meir fellowship, Hebrew University of Jerusalem, 2008-2009

Postdoctoral Fellowship, University of Wisconsin-Madison, Institute for Research on Poverty, 2006-2007

Post Graduate Grant, The Federmann School of Public Policy and Government, 2006-2008

AVI fellowship, 2006-2007

Teaching Experience (Graduate)

Policy Analysis Workshop

Advanced Policy Analysis Workshop

Qualitative Methods

Policy Implementation

Education Policy: Selected Issues

Theories of Policymaking

Seminar: Public Policy: From Theory to Practice

Seminar: Policy Implementation

PhD Seminar

Journals and Conference Reviewed

Reviewer for: *Public Administration*, *Journal of Public Administration Research and Theory*, *Public Administration Review*, *Public Management Review*, *International Review of Administrative Sciences*, *Policy & Politics*, *Administration & Society*, *Journal of Public Policy*, *Journal of Marriage and Family*, *Comparative Educational Research*, *Family Relations*, *Regulation & Governance*, *Social Security* [Hebrew], *Journal of Comparative Policy Analysis*

Research Grants

- * 2006. Shaine Center for Social Sciences Research, Hebrew University: *Family Capital* (\$1,500).
- * 2008-2010. Yad Hanadiv: *Academic Career among Women in Sciences* (\$12,500).
- * 2009. Shaine Center for Social Sciences Research, Hebrew University: *Exit, Voice and Do-it-yourself* (\$2,500).
- * 2009. Council for Higher Education: *The Integration of Arab Students in Higher Education* (\$5,000).
- * 2011-2012. Gilbert Foundation: *Retention Programs in Israeli Higher Education Institutes* (\$25,000).
- * 2012-2014. Israeli Science Foundation: *To comply or not to comply? Motivations, explanations and implications of street-level non-compliance*, (\$55,458).
- * 2014-2015. Shaine Center for Social Sciences Research, Hebrew University: *Policy Dissonance* (\$3,400).
- * 2014-2017. EU-TEMPUS-ESPRIT EACEA/35/2012: *Enhancing Social Characteristics and Public Responsibility of Israeli Teaching through a HEI/Student Alliance* (HUJI part, 90,882 Euro).
- * 2014-2015. Israeli Science Foundation: *Who's the Boss? Implementation Challenges at Street-level Organizations* (\$56,625).
- * 2014-2015. The Eshkol Center for Research in Economic, Society, and Policy in Israel, Hebrew University: *Family Perspective on the Individual's Academic Achievements* (\$3,400).
- * 2019-2021. US-Israel Binational Science Foundation (BSF): *Era of 'Labification': Solving Disruptive Social Problems through Policy and Social Innovation Labs*. With Adam Wellstead and Angela Carter (HUJI, \$99,079, \$168,194).
- * 2020-2021. Swiss National Science Foundation: *Compliance with National COVID-19 responses and measures*. With Fritz Sager (University of Bern), (HUJI, 95,580 SF, total, 293,917 SF).
- * 2020-2022. Ministry of Science & Technology: *From the Ordered Lab to the Chaotic Political Arena: When Biotechnology Entrepreneurship Depends on Policy Innovation*, With Oded Shoseyov (Faculty of Agriculture) and Galit Cohen-Blankshtain (\$100,500).

Invited talks/courses

2018. University of Bern, Switzerland

Implementation Research Seminar for PhDs (2 ECTS)

2019. Centro de Investigación y Docencia Económica, Division of Public Administration, Mexico:

Public Policy: Pedagogy and Curriculum

Research Seminar for PhDs

Policy Analysis: Pedagogy and Curriculum

2020. Faculty Seminar, UFABC and Insper, Brazil

Delegating Power? Performance Management From a Processual Perspective

Public Service

2013-2015. Member, *School and Family: Teacher-Parent Relations in a Changing Environment* Committee, Initiative for Applied Education Research.

2014-2016. Member, *Promoting Gender Equality in Israeli Academia* Committee, Council of Higher Education.

Departmental, Faculty and University Service

Hebrew University

2009. Member, Organizing Committee of the Preventing Dropout in Higher Education Conference

2012-2018. Member, Academic committee, The NCJS Research Institutes for Innovation in Education.

2012-2014. Member, University Gender committee

Hebrew University, Social Sciences Faculty

2013. Member, Scholarship committee

2016-2020. Member, The Eshkol Center for Research in Economic, Society, and Policy in Israel

2020-present. Member, Research committee

Hebrew University, Social Sciences Faculty, The Federmann School of Public Policy

2008. Member, Committee, Best paper, 4th Annual Graduate Conference in Political Science, IR & Public Policy

2009. Academic advisor, *Mediniut Tziburit*, the public policy newsletter of the school

2009-2011. Head, Atidim - Cadets to the public service

2011. Preparation of the academic program, The Civil Service Cadets MA Program

2011-2012. Head, The Civil Service Cadets MA Program

2013. Chair, Scholarship committee

2014-2017. Chair, PhD students' committee and PhD Students advisor

2016-2017. Chair, Scholarship committee

2017-2018. Head, The Civil Service Cadets MA Program

2019-2020. Member, VAADAT SINUN

2019-present. Chair, PhD students' committee

PhD students

2012-2021. Yossi Guetta

2013-2018. Drorit Gassner-Porat

2016-present. Oded Stecklov

2020-present. Ruth Baruj, with Julia Resnik

2020-present. Esti Golan, with Adam Wellstead

MA Students (Year of Completion)

2007

Tal Otiker, co-supervised with Prof. Ilan Salomon

2008

Rachel Meir

2009

Shauli Cohen

Esti Hoss

Ayala Hendin.

2010

Guy Hefetz

Avishay Armon

Hila Beerl

2011

Tshachi Fein

2012

Guy Avruzki

Yael Gendman

Alex Rif

Kinneret Minagen, co-supervised with Dr. Claude Berrebi

2013

Noa Tal

2014

Amnon Rabinovich

Adiv Hadar, co-supervised with Dr. Liat Raz-Yurovich.

2015

Eilat Reichman

2016

Yoav Seidel

Neria Kraus

Inbar Admon

2017

Liron Talmi

Naomi Bitton

Ori Figura

2018

Liron Sfarad

Haim Hopert

Ehud Fogel

Shelly Sela

Aviva Lahav

Hadas Tzur

2019

Avia Weinstein
Nadav Bigelman

2021

Shmuel Trayster

Current

Najwa Ahmeddaraws
Yael Mendelson
Lital Vaaknin
Sapir Ivgi
Boaz Segal
Hana Kidron

Membership in Professional Associations

ECPR - European Consortium of Political Science

APPAM - Association of Public Policy Analysis and Management

IRSPM – International Research Society for Public Management

SOG - Structure of Governance

EGPA – European Group of Public Administration

IPPA – International Public Policy Association

Scientific Conferences Presentations

- 2007 “Examining Exceptionals: Does Family Social Capital Explain Success?” with Sarah Bruch. *Annual Meetings of the Association of Public Policy Analysis and Management*, Washington DC
- 2007 “Parental Entrepreneurship in Israel Education System.” *Interdisciplinary Training Program*, University of Wisconsin-Madison, Wisconsin, US
- 2008 “Family Capital: The Breakthrough of First-generation Students.” *The annual Golda Meir Fellowship Awards Assembly*, Hebrew University of Jerusalem
- 2009 “Towards Gender Equality in Higher Education: Barriers, Resources and Challenges.” *The Inauguration of the Arian de Rothschild Women Doctoral Program*, Hebrew university
- 2009 “Exit, Voice, and Do-it-yourself: Parents putting facts on ground” with Esti Hoss. *General Conference of the European Consortium for Political Research*, Potsdam, Germany
- 2009 “Academic Career of Women in the Sciences: PhD Recipients with Honor.” *Annual Meetings of the Association of Public Policy Analysis and Management*, Washington DC
- 2009 Panel Chair, Marriage, Maternity Leave and Child Support, the *Annual Meetings of the Association of Public Policy Analysis and Management*, Washington DC
- 2009 “Family Capital: The Breakthrough of First-generation Students.” *Preventing Dropout in Higher Education Conference*, Hebrew University of Jerusalem
- 2009 Member, Organizing Committee of the 1st National Conference for the Study of Philanthropy in Israel, The center for The Study of Philanthropy in Israel

- 2009 Chair, Roundtable Discussion: Religion, Gender and Childcare in Israel, Workshop on Religion, Gender and Social Policy
- 2010 “The Intergenerational Educational Breakthrough of First-generation Higher-education Students.” *American Sociological Association Meeting*, Atlanta, Georgia
- 2010 “Exit, Voice, and Do-it-yourself: Entrepreneurial Citizenship.” *Structure of Governance Annual Meeting*, Berlin, Germany
- 2010 Member, Organizing Committee of the 2nd National Conference for the Study of Philanthropy in Israel, The center for The Study of Philanthropy in Israel
- 2011 Panelist, Round Table: Women in the Academia, Sderot Conference for Society and Economy
- 2011 Panel Chair, Workshop in Methods for Social policy, School of Social Work, Hebrew University
- 2011 “Implementation biases: Rethinking policy non-compliance among street-level bureaucrats.” *Structure of Governance Annual Meeting*, Oslo, Norway
- 2011 “The demanding citizen: Citizen expectations and local government responses.” *European Consortium for Political Research General Conference*, Reykjavik, Iceland
- 2012 “Citizens’ Entrepreneurial Role in Public Service Provision.” *European Consortium for Political Research Joint sessions*, Antwerp, Belgium
- 2013 “Who’s the Boss? Implementation Challenges at Street-level Organizations.” *European Group of Public Administration annual meeting*, Edinburgh, Scotland
- 2013 “Citizens’ Entrepreneurial Role in Public Service Provision.” *International Research Society for Public Management annual meeting*, Prague, Czech Republic
- 2013 “Public health versus personalized medicine: State responses to non-vaccination.” with Catherine Needham. *International Research Society for Public Management annual meeting*, Prague, Czech Republic
- 2013 “Reconciling Policy Dissonance.” *Structure of Governance Annual Meeting*, Jerusalem, Israel
- 2016 “Street-level Organizations and Performance Measurement: Love-hate Relationship?” with Drorit Gassner. *European Group of Public Administration annual meeting*, Utrecht, the Netherlands
- 2016 “Noncompliance with Marijuana Policy: Swinging the Pendulum from Overreaction to Underreaction?” *HKU-USC-IPPA Conference on Public Policy*, Hong Kong, China
- 2017 “From Policy Clients to Policy Clientele: Collective Aspects of Implementation Efforts” with Drorit Gassner. *The 2nd Conference on Street-level Research in the Employment and Social Policy Area*, June 2017, Copenhagen, Denmark
- 2017 Panel Chair, with Kent Weaver, “Policy Implementation: The Role of Policy Targets,” 3rd *International Conference of Public Policy*, Lee Kuan Yew School of Public Policy, Singapore
- 2017 “From policy clients to policy clientele: Collective aspects of implementation efforts.” *European Group of Public Administration annual meeting*, Milan, Italy
- 2018 Panel Chair, with Fritz Sager: Theories of Policy Change and Implementation, the 1st *International Workshops on Public Policy*, Pittsburgh, US
- 2018 “Let My Station Go: Decentralization of Performance.” with Drorit Gassner. *European Group of Public Administration annual meeting*, Lausanne, Switzerland
- 2019 “Policy Entrepreneurship, the Street-Level Style: Policy TALK after Policy WALK?” with Shelly Sella. *Promoting Activism and Policy Entrepreneurship Among Street Level Bureaucrats*, International Workshop, Haifa University, Israel
- 2019 International book seminar, *Citizens Back in the Drivers’ Seat: New Governance Arrangements in the Public Realm*. Erasmus School of Social and Behavioral Science, Rotterdam, the Netherlands
- 2018 “Let My Station Go: Decentralization of Performance.” with Drorit Gassner. *European Group of Public Administration annual meeting*, Lausanne, Switzerland

- 2019 “Beyond Exit and Voice? Gaming as a Response to Dissatisfaction with Public Services” with Rik Peeters and Oliver Meza. *Structure of Governance Annual Meeting*, CIDE, Mexico.
- 2019 Panel Chair, with Fritz Sager: Policy Implementation Arrangements: Organizational, Structural and Managerial Aspects, the *4th International Conference on Public Policy*, Montreal, Canada
- 2019 “Implementation tactics as a trigger of policy change.” with Oliver Meza and Carlos Moreno. The *4th International Conference on Public Policy*, Montreal, Canada
- 2019 “Bottom-Up Policy Change: First Doing, then Deciding.” with Celine Mavrot. The *4th International Conference on Public Policy*, Montreal, Canada
- 2019 Chair with Harald Sætren and Eva Thomann, Frontiers of policy implementation research in the 21st century, Permanent Study Group XIII: Public Policy of the *European Group of Public Administration*, Belfast, Northern Ireland
- 2019 “Policy Entrepreneurship, the Street-Level Style: Policy TALK after Policy WALK?” with Shelly Sella. *European Group of Public Administration*, Belfast, Northern Ireland
- 2020 “Frontline Organizations as Experimental Settings for Policy Change: Why Public Management Matters Even More” With Oliver Meza and Carlos Moreno-Jaimes, *ILAS Study Group on the Co-Production of Public Services*, online.
- 2021 Panel Chair, with Noortje de Boer and Elizabeth Linos, *Learning from the Front Line: Frontline Worker Attitudes, Decision-Making and Behaviors* in IRSPM, online
- 2021 “Outlier-ism: Research Orientation & Agenda in the Policy Sciences.” ICCP, online.